

(3) કેન્દ્રીકરણ.

## **ENGLISH VERSION**

Instructions:		
inst	(1) Attempt any four questions. (2) All questions carry equal marks.	
1	Explain in brief meaning of E-commerce. Explain the advantages and disadvantages of E-commerce.	17.5
2	Explain the meaning of service. Explain characteristics of service and classification of service.	17.5
3	Explain the meaning of management. State features and importance of management.	17.5
4	<ul> <li>(a) Elaborate – "POSDCORB".</li> <li>(b) Explain difference between Management and Administration.</li> </ul>	17.5
5	Give definition of planning. Discuss the importance and limitations of planning.	<b>17.</b> 5
6	Describe the meaning of planning. Explain process of planning.	17.5
7	Explain the meaning of organization. Discuss features of good organization.	17.5
8	Write short notes: (1) Departmentation	17.5

(2) Delegation of Authority

(3) Centralization.